

## Terms & Conditions

Fox Sport Fishing is part of the Fox International Group Limited

Fox International Group Limited  
Company No.: 01144907  
VAT No.: GB 415 619848

Fox international Group Limited (Belgium Bra  
RPR Number: 086189178  
BTW number: BE 861 891 718

### THE LEGALS

These Terms and Conditions apply to the web pages displayed under the [www.foxsportfishing.com](http://www.foxsportfishing.com) and [www.foxsportfishing.c](http://www.foxsportfishing.c) web pages and addresses operated by Fox Sport Fishing (all together the "Site").

Please read these terms and conditions carefully, they will apply to your use of the Site including on-line services available. Fi may change these terms and conditions and will post revisions on this Site. We recommend you regularly review these terms continued use of this Site will constitute acceptance of any changes to the website terms. These terms and conditions shall no rights which you may from time to time be entitled to, to the extent that such rights cannot be varied or excluded by law.

All products advertised by Fox Sport Fishing on-line via the Site are sold subject to acceptance of the order by Fox Sport Fishi the product and are sold by Fox Sport Fishing subject to Fox Sport Fishing's Terms and Conditions of Sale.

Fox Sport Fishing reserves the right to withdraw any product from the Site at any time and we may refuse to process any trai our sole discretion.

You acknowledge that you are solely responsible for all electronic communications sent from your computer to us. You must u purposes only.

This Site may contain links including hyperlinks which are provided for your convenience and the inclusion of any link does no approval by us of the linked website, its operator or content and we accept no liability in this respect.

You acknowledge that Fox Sport Fishing makes no representation or warranty in respect of the availability of the Site or that i responsible for ensuring that your computer system meets all relevant technical specifications necessary to use this Site. You cannot and do not guarantee or warrant that any material available for downloading from the Site will be free from infection, code that has contaminating or destructive properties. You are responsible for implementing sufficient procedures and virus c virus and other security checks) to satisfy your particular requirements for the accuracy of data input and output. You may cc Services Team on 020 8559 6500 to advise us of any difficulties you may be experiencing with use of this Site.

Where Fox Sport Fishing accepts an order from you to purchase products, the language that shall be offered to you shall be E

The use of data that you provide to us or which is collected by us on this Site is governed by our [Privacy and Security Policy](#).

We will not be liable to any person for any loss or damage which may arise as a result of any failure by you to protect and ke password or account details. You are solely responsible for your password and account and any transactions on your account.

These terms and conditions shall be governed by and construed in accordance with English law, and both Fox Sport Fishing a dispute arising under or in connection with these terms and conditions shall be referred to the non-exclusive jurisdiction of th

### CONTACT US

If you wish to contact us please do so by either writing to us at the following address:

Customer Services  
Fox Sport Fishing  
Fox International Group Limited  
56-58 Fowler Road  
Hainault Business Park  
Hainault  
Essex  
IG6 3UT  
United Kingdom

Customer Services  
Fox Sport Fishing  
Fox international Group Limited (Belgium Bra  
Transportzone Meer  
Riyadstraat 39  
2321  
Meer  
Belgium

Or you may call us on +44 (0)208 559 6500  
Or e-mail us on [foxsportfishing@foxint.com](mailto:foxsportfishing@foxint.com)  
Or fax us on +44 (0)20 8501 1655

### PRODUCTS ADVERTISED ON THE SITE

Prices quoted on the Site for products offered for sale by Fox Sport Fishing's authorised stockists in the United Kingdom are r only, and the actual price charged by your stockist may vary from these prices.

Prices quoted on the Site for products offered for sale by Fox Sport Fishing directly through the Site are quoted exclusive of p and may vary depending on the sales taxes applicable.

If a product offered by Fox Sport Fishing itself is not as described, your sole remedy is to return it in unused condition as outl

Exchanges policy. Fox Sport Fishing reserves the right to modify or alter prices or specifications in any respect without prior r

#### UPDATING YOUR PERSONAL INFORMATION

We will try to ensure that your details are accurate and kept up to date. Information is collected lawfully and in accordance with Act 1998.

To update your account information ie, if you change address, log in to your account at the Fox website and make any alterations. On payment of a small fee you are entitled to receive a copy of the information we hold about you. If at any time you have any queries about this Statement, please email us or write to us at the address given under Contact Details.

#### BUYING A PRODUCT ON THE FOX WEBSITE

##### Step 1

Locate the product you wish to purchase by using the search facility or by browsing the Fox Sport Store sections of the website "Basket".

You will receive a message advising you that the item has been added to your shopping basket.

You are not required to sign up for a Fox Account when purchasing from the site, but you can create an account during Checkout. You can log in during the checkout procedure. After making your choices you can view your basket by clicking the basket links. You can see Product Code, Product Description, Product Options (if any), Product Quantity and the Price (Including VAT) of the product you have added to your basket. Also the basket will show the total number of products selected and the Total price (Excluding Delivery Charges).

If we are unable to deliver to your country you will be notified on the confirm page.

You can view your basket at anytime by clicking "View Basket", to remove items press the "Delete" link and press the "Update" button to change quantity.

##### Step 2

On the basket page, click the "Checkout" button. This will take you to the Checkout page and your details are automatically filled in if you are logged in. Non account holders will be asked to fill in the cardholder details and delivery details. You must provide a delivery name and address if required but the address must be within the same country as the cardholders address. You must accept the Terms and Conditions at this point.

Press "continue" and all your details will be displayed including the products ordered for your confirmation. Once you are happy with your order press the "Payment" button. If you want to go back and change any aspect of your order press the "back" button.

##### Step 3

All orders - On our secure payment page with Ogone, please enter all your credit card details. The total amount payable will be displayed. Press "Continue" to finalise your payment details with Ogone. Fox International will not save or store your credit card details, these are processed at the Ogone Secure Payment Gateway and by using this facility you will be accepting the Ogone Terms and Conditions.

#### RETURNS AND EXCHANGES POLICY

You will receive from Fox an Invoice (Receipt) and a Dispatch Note.

Goods can be returned for full repayment (including delivery charge) if they are found to be faulty or if the incorrect item has been received from Fox Sport Fishing within 14 days after receipt of goods.

If the goods have been dispatched as ordered but are unwanted then they can be returned to us within 28 days\* from the date of purchase for full repayment or exchange. Only the cost of the goods will be repaid. Any delivery charges incurred are non-repayable. (\* This applies to mail-order sales only.)

If the goods have been dispatched as ordered, but are unwanted due to their description on the website being incorrect or missing, they can be returned for a repayment or exchange (including delivery charge) within 14 days after the receipt of the goods.

All items must still be unused, have their original packaging and labeling, and be accompanied by the original delivery note. This policy does not affect your statutory rights as a consumer. The card used for the purchase will be credited with the original purchase price less any delivery charge paid where appropriate.)

For faulty item returns, Health & Safety regulations require that the goods must be clean and free from mud and dirt; otherwise they will not be processed. Please use Royal Mail Postage (UK only) or your country's postal service (ROW), for items over £20.00 use their 'Compensation Fee Parcels' service (UK) or equivalent (ROW) and for items up to £20.00 you should also opt for a 'Proof of Post' service (UK) or equivalent (ROW). If goods are faulty, or there is an error on our part then we will be happy to repay postage costs based on the pro rata costs of the parcel service (UK) or equivalent (ROW). Please ensure that you enclose a copy of your receipt with the goods for all returns. If you have any queries please contact our After Sales team on +44 (0)208 559 6500 or email them [foxsportfishing@foxint.com](mailto:foxsportfishing@foxint.com).

Out-of-stock goods marked 'To Follow' on your delivery note will be forwarded automatically - you don't need to contact us and you will not be charged. If you have not received your goods within 30 days, as stated by the Distance Selling Regulations then the consumer has the right to cancel their order. If you have any further queries, please don't hesitate to contact the Sales department at [foxsportfishing@foxint.com](mailto:foxsportfishing@foxint.com), or call on +44 (0)208 559 6500.

All customers are responsible for the goods being returned to Fox, we will not accept responsibility if these items are returned damaged. You will be responsible for all insurances of a safe return.

#### CANCELLATION DETAILS

Fox Sport Fishing endeavor to comply with The Distance Selling Regulations and subject to the provisions being met of our Return policy, details above, every customer has the right to cancel their order within 7 days of receiving the goods.

#### DELIVERY DETAILS

All parcels will require a signature upon receipt of goods. Goods will be delivered as stated below, Fox Sport Fishing endeavor quickly as possible. At this time Fox Sport Fishing are unable to deliver to PO Boxes, therefore any delivery to such an address Fox Sport Fishing are more than happy to arrange delivery to your place of work or a convenient alternative address. Please fill in the "Address" section when ordering.

#### UK Mainland Charges

Delivery will be charged according to volumetric weight and will be made either by Royal Mail or a private courier, whichever is cheaper. Alternatively please contact Fox Sport Fishing by email at [foxsportfishing@foxint.com](mailto:foxsportfishing@foxint.com) with details of the items you wish to purchase. Fox Sport Fishing will calculate the delivery charge for you and advise you on how to proceed with the order.

#### Overseas Deliveries & Charges

Delivery will be charged according to volumetric weight. Alternatively please contact Fox Sport Fishing by email at [foxsportfishing@foxint.com](mailto:foxsportfishing@foxint.com) with details of the items you wish to purchase and Fox Sport Fishing will calculate the delivery charge for you and advise you on how to proceed with the order.

Deliveries to Norway, Switzerland, Iceland and Liechtenstein will require a personal ID number supplied for each dispatch in accordance with the regulations. Any additional duty charges must be paid by the customer. Should these charges be paid for by Fox Sport Fishing, your payment card will be debited with the additional charge. This will include any additional charges that are made by Fox Sport Fishing. A £10 administration fee may also be levied if required.

#### FOX WARRANTY REGISTRATION

When you purchase a product from Fox Sport Fishing that product may be eligible for a Warranty. You may complete your warranty registration facility at [www.foxint.com](http://www.foxint.com) giving your Full Name, Address, Country of Residence, Email Address and Telephone number for all products purchased. The information gathered will be kept in accordance with our [Privacy and Security Policy](#).

#### INTELLECTUAL PROPERTY RIGHTS

All copyright and other intellectual property rights in the design, text, photographs, graphics and other material appearing on this Site and selection and arrangement thereof belong to Fox Sport Fishing or its licensors. ALL RIGHTS RESERVED.

Permission is granted to copy electronically and to print in hard copy portions of the Site to the extent reasonably necessary for non-commercial use, including placing orders with Fox Sport Fishing or otherwise using the Site as a shopping resource. Any other use on the Site, including copying for purposes other than those noted above and any modification, distribution, or republication without the prior written permission of Fox Sport Fishing is strictly prohibited.

A number of Fox Sport Fishing's products are covered by intellectual property rights in a number of jurisdictions including patents and copyright, and are sold under the registered and unregistered trade marks proprietary to or licensed to Fox Sport Fishing.

## Privacy & Security Policy

At Fox Sport Fishing, we take your privacy very seriously. To this end, before you send any personal information to Fox Sport statement set out below:

### OVERVIEW

The Data Protection Act 1998 regulates the processing of information relating to you and grants you various rights in relation

Fox Sport Fishing is committed to ensuring that your privacy is protected and that it complies its obligations under the Data P

The statement explains how we will treat any personal information that you provide to us when you use this Site. It also outli measures that we take in order to protect your privacy and gives certain assurances on things we will not do.

### THE INFORMATION WE COLLECT AND HOW WE USE IT

When you register on our Site we will hold your name, address, telephone number and email address. We will also hold the d your orders and the password information associated with your account. We also maintain a record of your product selections your account please email us at [foxsportfishing@foxint.com](mailto:foxsportfishing@foxint.com). You may change any information recorded in your account by log website. We may also collect information about where you are on the internet (for example the URL you came from and the v navigate the Site). When you register for an account you will be entitled to receive updates from us in relation to our product your name and contact information, as well as certain information in relation to your interest in fishing which we use in decidi launches and ensuring that you receive information from us which is likely to be of interest to you.

When you order products from us, we need to know your name, e-mail address, delivery address, credit or debit card number date. This allows us to process and fulfill your orders and to notify you of the status of your order. We also ask you for your t will enable us to contact you urgently if there is a problem with your order. It may be necessary for us to pass on your cont used by us to deliver products to you. We do not store any credit card information at the Fox website. All credit card details a Payment Gateway, Ogone. By using this facility you are accepting there Terms & Conditions of use and sales.

We use the information we hold on your records for operational purposes: for example processing your order, dealing with qu deliveries, reviewing past purchases. Your order history enables us to tailor our product range and marketing information (e.g special offers) to your requirements. All the information we hold is used to improve your customer experience. Any successor may use your information on the same basis. We also use the information to keep you up to date with Fox Sport Fishing mail as appropriate. We do not make our mailing list (postal or e-mail) available to any other companies outside the Fox Internatic

We may disclose your information to other companies within the Fox International group for the purposes outlined above. Als information to any company which takes over our business in the future, to allow it to continue to provide the services which Site. Otherwise we will only disclose your information to the extent that we are compelled by law to do so.

### SECURITY

We realise how important it is to securely store any information that you provide. Fox International maintains high levels of s Gateway uses the high-level SSL encryption technology, the most advanced security software currently available for online tr: server software encrypts all of your personal information, including name, address and credit card details. Information remain it is transmitted over the web. This means that ordering via our Site is even more secure than ordering over the phone. You c is secure as "https" will replace the "http" at the front of the web site address, in the address bar, in your browser window. A will also appear in the bottom bar of your browser window. For further verification look for the yellow padlock in the bottom l you reach the Payment Gateway.

### COOKIES

Please note that we use 'Cookies' on the Site. A cookie is a text file that tracks our users' navigation of the Site and stores th: hard drives. This allows us to understand our users' habits and preferences which enables us to customise our services for ou enhanced user experience. We may, for example, use cookies to store registration information so that you do not have to pro subsequent visits. Also cookies store information about your shopping basket contents, this allows you to spread your shoppir period of time or if an interruption occurs so you do not have to re type your order. Many web sites use cookies this way, you for you to disallow cookies but this will effect your overall experience.